

Accessibility Statement

OneVoice Government Solutions is committed to ensuring our products and services are accessible and usable by all. As part of that commitment, we adhere to legal/regulatory requirements and incorporate industry standards relating to accessibility into our design, development, and quality assurance procedures. Our ultimate goal is to make use of these standards and practices to ensure our products and services provide an equitable, accessible experience for all customers.

Legal/Regulatory Requirements

OneVoice Government Solutions strives to be compliant with all applicable accessibility-related legal/regulatory requirements. This includes the Americans with Disabilities Act, Sections 504 and 508 of the Rehabilitation Act, and the Twenty-First Century Communications and Video Accessibility Act of 2010.

Web Content Accessibility Guidelines 2.1

In addition to meeting the legal requirements, OneVoice Government Solutions incorporates the Web Content Accessibility Guidelines 2.1 (or WCAG 2.1) authored by the World Wide Web Consortium (W3C) into development of our web and mobile platforms. The WCAG has three levels of compliance, A, AA, and AAA, and our goal is for all our digital products and services to adhere to the AA level of compliance.

These guidelines are intended to serve as a comprehensive framework for website and application designers to create fully accessible experiences for users, regardless of their method of access. By combining these guidelines with an array of technologies, including HTML 5, CSS, JavaScript, and WAI-ARIA attributes, OneVoice Government Solutions strives to:

Make all digital content **perceivable**:

- images and page controls are properly labeled and alt texted
- color is used as a supplement to other methods of conveying information
- colors are sufficiently contrasting against one another
- pages can reflow, zoom, and resize without loss of information

Make all digital content **operable**:

- all parts of a page can be operated without the use of a mouse, whether by a keyboard or a mouse replacement like a sip and puff tube or wireless switch control
- pages have 'Skip to Main Content' links to bypass repeated blocks of information
- content on each page has a logical flow
- section headings and html landmarks used effectively

Make all digital content **understandable**:

- html language declarations are present on every page
- visible focus indicators show when a keyboard user has focused on an operable page control
- page elements only activate on user input

Make all digital content **robust**:

- webpages are well-authored and parse without error, to maximize compatibility with various types of assistive technology.

Internal Practices

To work towards our commitment to accessibility, OneVoice Government Solutions has made accessibility an essential part of our development process. The Accessibility team, an integral part of the Product Development department, is incorporated into all parts of the development process – from initial design to product QA testing. By making use of both in-house and third-part accessibility quality assurance testers and subject matter experts, OneVoice Government Solutions ensures that all projects undergo a rigorous accessibility review process.

Platform Compatability

OVGovt.com is designed to be compatible with recent versions of popular screen readers, screen magnification software and operating system features, and recent versions of all major web browsers.

Contact Us

We welcome feedback on our sites. If you have a suggestion as to how we can make a page more accessible, need help with an accessibility question, or encounter an accessibility barrier on the OneVoice Government Solutions website, please contact us at accessibilityteam@Ovgovt.com.